The Division of Law Enforcement and Safety has as its mission;

“Through responsible management, to use our staff and resources in service to society and provide a safe and peaceful environment for students, staff, faculty, and visitors, while furthering the development of our profession. The Division responsibilities extend through our regional campuses by assisting them in the areas of public safety, parking, and transportation needs. The Division provides a plethora of services, ranging from assistance with individual criminal investigations to general administrative support. Ongoing law enforcement technology, research and assessment, crime awareness, fleet operations, and community policing programs serve to enhance the overall safety and security needs of the University.”(Values and Mission Statement, Division of Law Enforcement and Safety, 1998 Annual Report)

During 1999 the Division of Law Enforcement and Safety has made significant progress in achieving not only the goals and objectives for 1999-2000 but has addressed many of those goals and objectives identified for the years 2001-2004. We have made some significant changes in the organizational structure of the Division and are continuing to make minor changes as needed. We have received grant funding to help defray the cost of replacing all of the bulletproof vests in the Division with new and lighter weight vests. We have also completed a campus wide security/lighting survey, in addition to the seven in-depth security surveys we have completed on specific facilities on campus. We have completed our CALEA accreditation on sight evaluation and received a very good report recommending us for re-accreditation. We have implemented the use of a few small light duty trucks for parking enforcement, in an attempt to improve the efficiency and effectiveness of our parking enforcement operations. We have been able to increase the number of officers attending street survival training, but have been unable to attain this type of training for all officers. The integrated report writing feature of the computer aided dispatch system has not yet gone on line the software supplier has had difficulty in deploying this feature, we continue to monitor and evaluate this project. The Division has dedicated a single officer, from the existing staff, to be responsible for crime prevention and community relations activities, he has dramatically increased the number, size, and quality of the programs and classes being presented to the Carolina community. This is an ongoing project that continues to develop and improve, with the feedback received from the participants of each presentation.
EXECUTIVE SUMMARY:

The Division of Law Enforcement and Safety is dedicated and essential to as President Palms said in the University Vision Statement “provide one of the finest living and learning environments in the nation.” It is through our efforts that the living and learning environment is a safe and secure one. Over the past year the Division has; completed a significant restructuring, received funding under a federal grant to replace old equipment, completed a staff inspection, increased and improved the quality and quantity of training and community relations and crime prevention programs, played a crucial role in the emergency plan preparations and response. The Division’s single most important goal for the coming year and beyond is to improve the quality of service provided to the Carolina community, to include further implementation of the Parking Master Plan and increased involvement with the community on safety and security issues.

ANNUAL REPORT:

1999-2000 Goals
1) Conduct a University wide security assessment and focus community relations projects on addressing the issues identified.
   a) Completed survey
   b) Developed and improved crime prevention and community relations programs
   c) Dedicated an existing officer to crime prevention and community relations
2) Seek grant funding.
   a) Completed applications for two grants
   b) Received funding for one and waiting for notification of second application status
3) Reduce age of bulletproof vests
   a) Completed received grant funding to replace all vests with new light weight vests
4) Obtain re-accreditation for the Division from CALEA
   a) Competed a very successful on sight evaluation expect to be re-accredited in March
5) Study and strive to reduce employee turnover
   a) Completed in depth study of employee turnover, forwarded to John Finan
   b) Implemented structural changes
   c) Addressed all employee issues within our control, with existing resources
   d) Submitted in-depth report including requests for additional officers and funding for existing officers
6) Improve the efficiency of the Parking patrol.
   a) Implemented the use of a few small light duty trucks for parking enforcement
   b) Have begun tracking tickets issues to evaluate efficiency
7) Provide all new officers with street survival type training
   a) Completed, all officers are receiving street survival type training during the FTO period in addition to roll call training
8) Integrate report writing and computer aided dispatch.
   a) In progress, the company providing the software has had difficulty completing the project, we are continuing to pressure the company to complete the project in a timely manner
STRATEGIC PLAN: (To be initiated in March 2000 and continue through 2007)

GOAL 1: Improve the safety and security of the University of South Carolina.
-Objective 1:
Reduce average response time to emergency calls, by 10% over the next 12 to 18 months.
- Strategy 1:
Increase the number of patrol officers by three in each of the next six years, and utilize non sworn employees to respond to those calls not requiring a police officer
Reduce turnover to less than 5% per year (3 or fewer officers)
- Assessment tool 1:
Call records maintained by USCPD communications
Turnover records as currently maintained by the Division
-Resource Requirements 1:
Equipment and training for 3 new officers per year over 4 years: $17,298 per year each of the next 6 years
Two additional vehicles in first year, one additional vehicle per year each of the next 3 years: $22,500 per vehicle
Pay plan for patrol officers (attachment A)

- Objective 2:
Increase the number of positive community interactions between law enforcement officers and the Carolina community by 10% over the next 12 to 18 months
- Strategy 2:
Increase the number of; officers, community crime prevention programs, and training programs for officers in community relations
- Assessment tool 2:
Call records and shift logs maintained by USCPD communications and patrol officers
-Resource Requirements 2:
NONE

-Objective 3:
Reduce liability exposure of the Division
-Strategy 3:
Increase amount and quality of training for law enforcement officers
-Assessment tool 3:
Evaluation of Division training records as currently maintained by the Division
-Resource Requirements 3:
Federal grant funding
$10,000 additional state funding for increased training each of the next 4 years
-Objective 4:
Coordinate the implementation of a University wide card key access control system.

-Strategy 4:
Establish a partnership with University Housing, Maintenance, and Provost offices, to develop a plan for the selection, installation, and maintenance of a single card key access system.

-Assessment Tool 4:
Review of records as currently maintained by the technical services unit of the Division

-Resource Requirements 4:
Funded by other University departments

GOAL 2: Continue implementation of parking master plan

Patrol Officer Pay Plan
5% adjustment at 18 months based upon completion of eligibility criteria
Successful completion of
160 hour FTO program
12 hours legal training
12 hours other SCCJA recognized training
Receive at least a meets on most recent EMPS

5% adjustment at 30 months
successful completion of
12 hours legal training
12 hours other SCCJA recognized training
conduct 3 training classes (recorded by training coordinator)
Receive at least a meets on most recent EMPS

5% adjustment at 48 months
successful completion of
12 hours legal training
12 hours other SCCJA recognized training
conduct 3 training classes (recorded by training coordinator)
Receive at least a meets on most recent EMPS

Compression Adjustment Plan
Adjust ranking officers to mean by rank of competing agencies. Officers with one to two years in each rank will receive a five percent adjustment to the mean for time in rank, officers with three to four years in rank will receive a ten percent adjustment for time in rank, and officers with five or more years in rank will receive a fifteen percent adjustment for time in rank.